

TURVO.CONNECT CARRIER TENANT

SELF-SERVICE NETWORKING

As a Turvo user with your own tenant, you have the ability to invite your business partners to join you within the Turvo network for free. Users you invite will have instant access to their Turvo tenant and will be able to begin taking action on shared shipments and setting up account details. Tenants created from invites have basic functionality, allowing the invitee to collaborate with the inviter. To gain full functionality, anyone who is invited will have to reach out to Turvo to claim their tenant.

- Self-Booking
- Loadboard Visibility
- Reduce or eliminate the need for check calls with robust tracking and sharing capabilities
- Easy document upload using web or Driver app
- Automated invoicing for faster payment from customers
- Transfer/receive money directly through the platform for customer payments, accessorials, and payments to driver for trip expenses
- Assign and dispatch drivers
- See all shipments in one place
- See/manage all fleet, assign to shipments, integrate with telematics



SELF-SERVICE NETWORKING: CARRIER TENANT

HOW TO ACCEPT A TURVO CONNECTION REQUEST

When you are invited to connect in Turvo, you'll receive an email in your inbox from the company that is inviting you to connect. The email subject will read "[Company Name] invites you to Turvo" and clicking inside will reveal additional details.



Hi John Doe,

Please accept this invite so that we can work on shipments together in real-time.

Regression Broker has shared

RS Regression Shipper #31461-28204

Nov 12

Hills, MI > Fort Worth, TX

Status	Equipment
Covered	Van
Pickup date (origin)	Delivery date (destination)
Nov 12	Nov 11

and 0 more shipments with you.

ACCEPT INVITE

The email will indicate the name of the person who sent the invite, as well as their company name. A shipment preview will also be included letting you know how many shipments you've booked with them, and the details of the most recently created shipment.

At the bottom, you'll see a blue button to **ACCEPT INVITE**.

Thanks,
Regression Broker

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HOW TO ACCEPT A TURVO CONNECTION REQUEST

Join Turvo

Work on shipments with Laura Sky at Logistics Provider

Company name
Northern Carrier

Your full name
John Doe

Your email
johndoe@northerncarrier.com

Primary timezone
(GTM -04:00) America/New York

Create a password

By creating this account, you agree to Turvo's [Terms & Conditions](#) and [Privacy Policy](#).

CREATE ACCOUNT

Your company name and email address will be pre-populated with the information used when the invite was sent to you, and these fields are not editable.

Make sure your full name is displayed correctly, as well as your phone number and time zone.

Next, you can create your own password, which must be at least 10 characters long. Once all fields are filled in, the **CREATE ACCOUNT** button will turn from grey to blue and you will be able to click. This will create your account and automatically log you in!

Please note: If you already have a Turvo account with a different email address, please request that the person who invited you send another invite to the correct email address.

You'll land on your Turvo Shipments page, where you can see a list of the shipments that have been shared with you.

From here, you can begin taking action to:

1. VIEW SHIPMENT DETAILS AND TRACKING INFORMATION
2. RECEIVE ALERTS AND NOTIFICATIONS REGARDING SHIPMENT ACTIVITY
3. COLLABORATE WITHIN THE PLATFORM USING MESSENGER, TASKS, AND INVITING YOUR NETWORK
4. CREATING AND SHARING NEW SHIPMENTS, LOCATIONS, CONTACTS, AND MORE